# KCM-5511

## 2M Outdoor Box with D/N, IR, Advanced WDR, 22x Zoom lens

## Hardware User's Manual

**(DC 12V / PoE)**

**Ver. 2013/07/02**

ACTi
Connecting Vision

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# Precautions

**Read these instructions**

You should read all the safety and operating instructions before using this product.

**Heed all warnings**

You must adhere to all the warnings on the product and in the instruction manual. Failure to follow the safety instruction given may directly endanger people, cause damage to the system or to other equipment.

**Servicing**

Do not attempt to service this video device yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

**Trademarks**

All names used in this manual are probably registered trademarks of respective companies.

**Liability**

Every reasonable care has been taken during the writing of this manual. Please inform your local office if you find any inaccuracies or omissions. We cannot be held responsible for any typographical or technical errors and reserve the right to make changes to the product and manuals without prior notice.

**FCC/CE Regulation**

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the users will be required to correct the interference at their own expense.

# Safety Instructions

**Don’t use the power supply with other voltages**

This device is likely to be damaged or damage other equipments / personnel, if you use a power supply with different voltage than the one included with this device. All warranty of this product will be voided in the situations above.

**Don’t open the housing of the product**

**Cleaning**

Disconnect this video product from the power supply before cleaning.

**Attachments**

Do not use attachments not recommended by the video product manufacturer as they may cause hazards.

**Water and Moisture**

Do not use this video product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool and the like.

**Don’t use accessories not recommended by the manufacturer**

Only install this device and the power supply in a dry place protected from weather

**Servicing**

Do not attempt to service this video product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

**Damage Requiring service**

Disconnect this video product from the power supply immediately and refer servicing to qualified service personnel under the following conditions.

1) When the power-supply cord or plug is damaged
2) If liquid has been spilled, or objects have fallen into the video product.
3) If the video product has been directly exposed to rain or water.
4) If the video product does not operate normally by following the operating Instructions in this manual. Adjust only those controls that are covered by the instruction manual, as an improper adjustment of other controls may result in damage, and will often require

extensive work by a qualified technician to restore the video product to its normal operation.

**Safety Check**

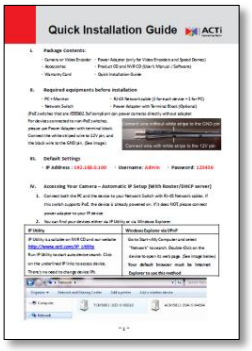
Upon completion of any service or repairs to this video product, ask the service technician to perform safety checks to determine if the video product is in proper operating condition.

# Introduction

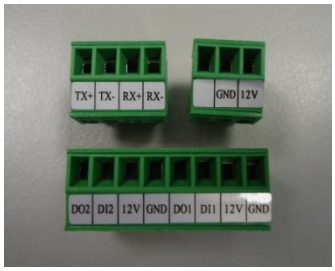
## Package Contents

KCM-5511

QIG




Terminal Blocks for Power, DI/O and Serial Port




Warranty Card

# Physical Description

1. MicroSDHC Card Slot
2. Power LED
3. Audio Input / Output
4. DC 12V Power Input
5. Serial Port
6. Reset Button
7. Ethernet Port
8. Digital Input / Output

### 1) Micro SDHC Card Slot

Insert your Micro SDHC card here for local recording on camera.

### 2) Power LED

This LED light will indicate current camera status.

### 3) Audio Input / Output

The IP device supports audio input and output with earphone jack

### 4) Power Input

If you use Power Adaptor to run the device, please connect the power adaptor to the terminal block in the way shown below.

### 5) Serial Port

This port connects to serial devices via RS-485 or RS-422 protocols. Use the supplied serial port terminal block to connect the wires from the camera to the serial device.

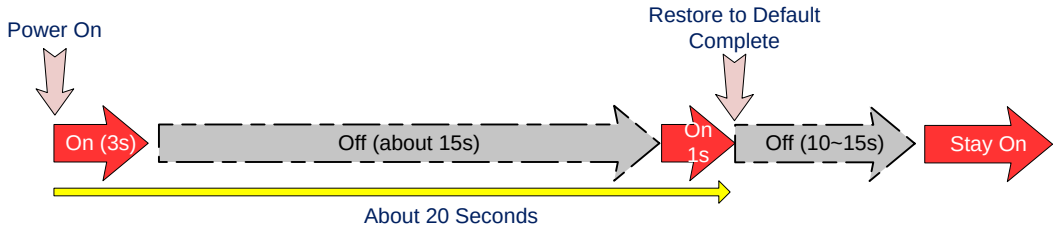
See ***Serial Port Connection*** on page 15 for connection details.

### 6) Reset Button

**Step 1:** Switch off IP device by disconnecting the power cable

**Step 2:** Press and continue to hold the Reset Button (with a sharp tipped object, like a pen.)

**Step 3:** ***Reconnect the power cable while continuing to hold the reset button.*** The red Power LED light will flash on for 3 second first, turn off for about 15 seconds, flash on for another second and turn off again. By this time the reset to default operation is already completed. ***This will take around 20 seconds from power up.*** You may then release the reset button. This length of time fluctuates slightly with the environment. The Power LED light will come back on and stay on after a few more seconds. The unit will start up with factory default settings automatically.




### 7) Ethernet Port

The IP device connects to the Ethernet via a standard RJ45 connector. Supporting NWAY, this IP device can auto detect the speed of local network segment (10Base-T/100Base-TX Ethernet).

### 8) Digital Input / Output

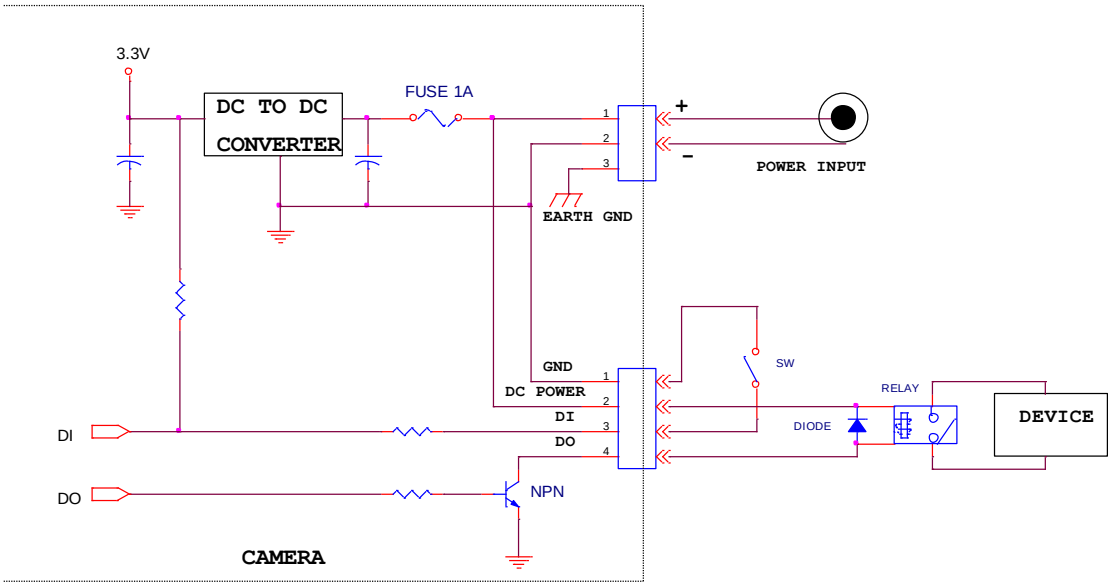
Used in applications like motion detection, event triggering, time lapse recording, alarm notifications, etc., the I/O terminal connector provides the interface to:

• **1 Transistor Outputs** - For connecting external devices such as relays and LEDs. Connected devices can be activated by Output buttons on the Live View page or through video management software. Connect DO1 and DO2 to their closest 12V pin to activate.

• **2 Digital Inputs** - An alarm input for connecting devices that can toggle between an open and closed circuit, for example: PIRs, door/window contacts, glass break detectors, etc. The device will detect the change in digital input and transmit the signal to video surveillance servers. The I/O terminal pins are numbered right to left,

Connect input/output devices to the camera as follows:

1. Attach the cables for the device securely to the supplied green connector block. **Connect DI pins to GND pins, and DO pins to 12V pins. Link pins 1/3, 2/4, 5/7,6/8.**
2. Once cables are connected, push connector block into the terminal connector on camera.



# Preparing for Installation

Remove the back cover by unscrewing the four attachments.

# How to Do the Waterproof Installation

The following installation procedure makes the camera be water-resistant even for the situations where the camera can easily be flooded by pouring rain.

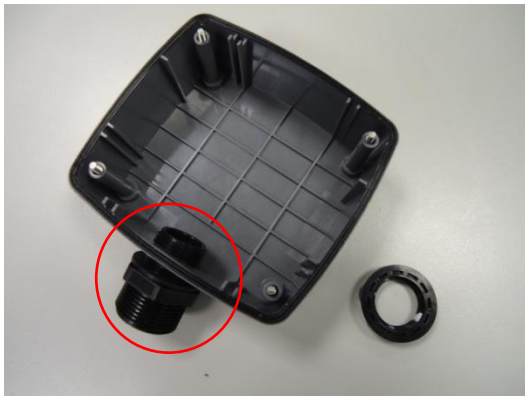
**The important part to focus on during the installation:**
The protection of the cabling has to be done by a proper flex conduit. The size of the flex conduit that matches with the conduit gland is **3/8”**. (Not included in the package)

The following images show the step-by-step procedure of completing the water-proof installation.

1. Disassemble the conduit gland as shown on the photo.

2. Pull the network cable through the flex conduit. Please note that the size of the conduit and the gland is big enough to let the RJ-45 connector pass through all the way.

3. Two pieces from the conduit gland set will be attached to flex conduit first.



4. The third piece goes through the back side cover of the camera.

5. The fourth piece (locking nut) is used to lock the gland firmly from the inside of the back side cover.

6. Pull the network cable through the back side cover of the camera.

7. Connect the flex conduit to the back side cover of the camera.

8. Tighten the domed sealing nut.

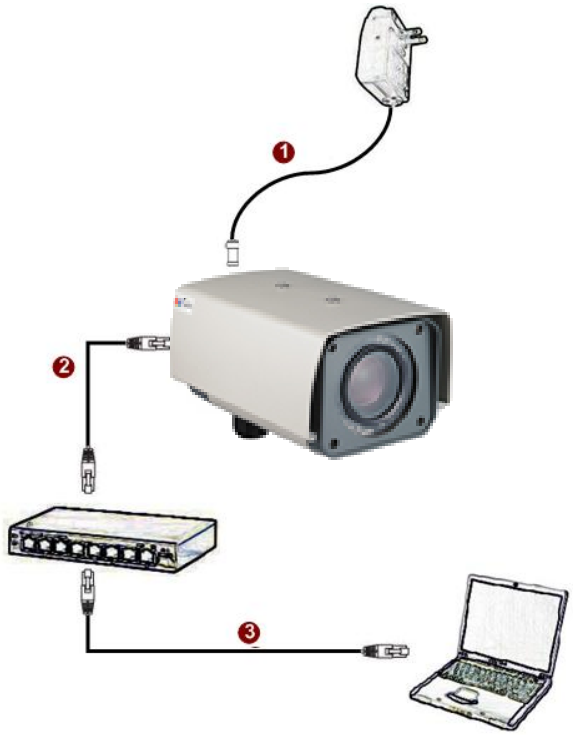
9. Plug the network cable into the camera's RJ-45 connector before closing the back side of the camera. If you are not using PoE and need an additional power cord then please connect it at this stage, too.

10. Tighten the screws of the back side of the camera properly.

11. Finally, the box camera with properly mounted flex conduit as well as with proper outdoor bracket would look like this.

# Basic Connections

Follow the procedures below to connect the IP device to the respective apparatuses.




**If you have a PoE(Power over Ethernet) supported switch or injector:**

1) Connect your IP Box Camera to the Switch / Injector by CAT5 or CAT6 cables with RJ45 connector.
2) Connect your Switch / Injector to PC with another CAT5 / CAT6 network cable.

**If your switch does not support PoE, and you are powering the camera with power adaptor:**

1) Connect the power adaptor to IP Box Camera
2) Connect IP device's Ethernet port to Network switch (via RJ45 connectors).

Connect a PC to the Ethernet switch (via RJ45 connectors)

**Please refer to our PoE Guide for more details on Power over Ethernet related concepts.**

## Serial Port Connection

The zoom camera can be connected to a **Pan-Tilt (PT) Scanner** (Pan-Tilt Head) using the serial port connector. This allows the zoom camera to do pan and tilt using the Pelco-D protocol. Most PT scanners accept Pelco-D and Pelco-P protocol commands via RS-485 or RS-422 connection, which are both supported by your camera.

Check the connection available on the PT scanner and connect it to your camera following the procedures below.

1. Map the wires from the PT scanner to your camera using the supplied terminal block according to one of the tables below.

**Via RS-485 Connection**

| Terminal Block | | Wire Mapping | |
|---|---|---|---|
| Pin Number / Label | | Camera Pin | PT Scanner Pin |
| 1 | TX + | TX + | TX + |
| 2 | TX - | TX - | TX - |
| 3 | RX+ | - | |
| 4 | Rx- | - | |

**Via RS-422 Connection**

| Terminal Block | | Wire Mapping | |
|---|---|---|---|
| Pin Number / Label | | Camera Pin | PT Scanner Pin |
| 1 | TX + | TX + | RX + |
| 2 | TX - | TX - | RX - |
| 3 | RX+ | RX + | TX + |
| 4 | Rx- | RX - | TX - |

**NOTE:** The pins of the PT Scanner may be labeled differently depending on the location or country where the scanner is purchased. For example, some devices may have **TX –** pin labeled as "A" or "485 -", etc. Refer to the scanner documentation or contact the manufacturer to verify the corresponding pin labels and ensure proper wiring connection.

**CAUTION:** Incorrect wiring may cause damage to the connected devices.

**DISCLAIMER:** ACTi will not be responsible for any damage caused by improper wiring.

2. Connect a ground wire to one of the GND terminal pins of your camera (via Power or DI/O terminals) to complete the connection.

For more information on connecting PT scanners, please refer to the Knowledge Base article: Pan and Tilt Scanner for ACTi Zoom Cameras (http://www.acti.com/support/KnowledgeBase/outside/detail.asp?KB_ID=KB20110120001) available on the website.

# Accessing Camera

## Configure the IP Address

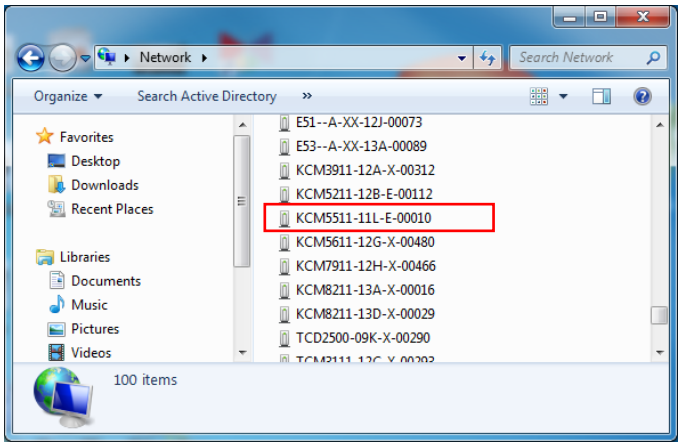
In order to be able to communicate with the camera from your PC, both the camera and the PC have to be within the same network segment. In most cases, it means that they both should have very similar IP addresses, where only the last number of the IP address is different from each other. There are 2 different approaches to IP Address management in Local Area Networks – by DHCP Server or Manually.

### Using DHCP server to assign IP address

If you have connected the computer and the camera into the network that has a DHCP server running, then you do not need to configure the IP addresses at all – both the camera and the PC would request a unique IP address from the DHCP server automatically. In such case, the camera will immediately be ready for the access from the PC. The user, however, might not know the IP address of the camera yet. It is necessary to know the IP address of the camera in order to access it using a Web browser.

**The quickest way to discover the cameras in the network** is to use the simplest network search, built in the Windows system – just by pressing the “Network” icon, all the cameras of the local area network will be discovered by Windows, thanks to the UPnP function support of our cameras.

In the example below, the camera that has just been connected to the network is successfully found.

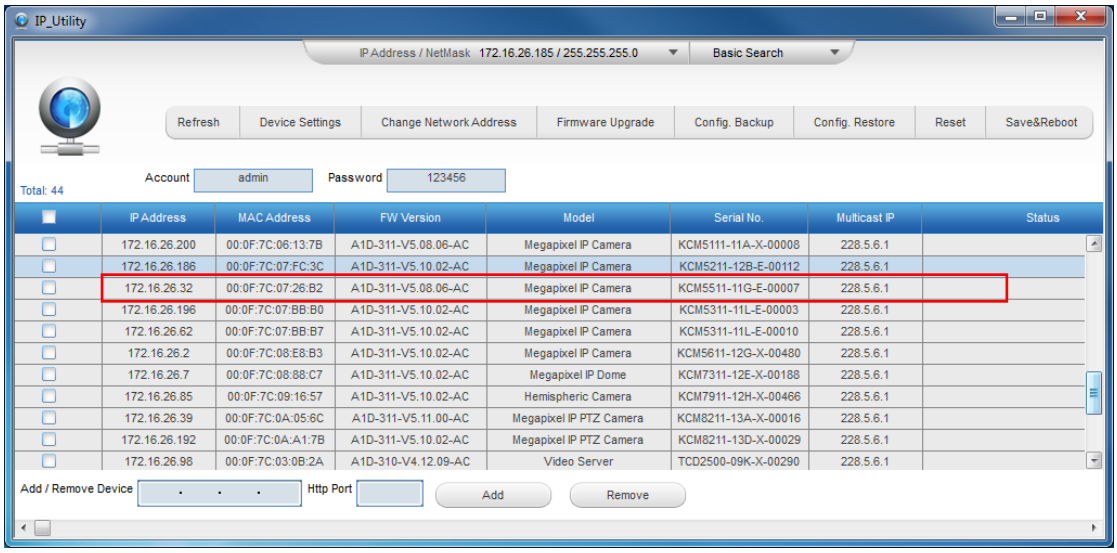



When the left mouse is clicked on the camera model name, the default browser of the PC is automatically launched and the IP address of the target camera is already filled in the address

bar of the browser.

If you work with our cameras regularly, then **there is even a better way to discover the cameras in the network** – by using **IP Utility**. The IP Utility is a light software tool that can not only discover the cameras, but also list lots of valuable information, such as IP and MAC addresses, serial numbers, firmware versions, etc, and allows quick configuration of multiple devices at the same time.

The IP Utility can be downloaded for free from **http://www.acti.com/IP_Utility**
When you launch IP Utility, the list of connected cameras in the network will be shown. See sample illustration below:


IP_Utility
IP Address / NetMask 172.16.26.185 / 255.255.255.0
Basic Search
Refresh
Device Settings
Change Network Address
Firmware Upgrade
Config. Backup
Config. Restore
Reset
Save&Reboot
Account admin
Password 123456
Total: 44
IP Address | MAC Address | FW Version | Model | Serial No. | Multicast IP | Status
172.16.26.200 | 00:0F:7C:06:13:7B | A1D-311-V5.08.06-AC | Megapixel IP Camera | KCM5111-11A-X-00008 | 228.5.6.1
172.16.26.186 | 00:0F:7C:07:FC:3C | A1D-311-V5.10.02-AC | Megapixel IP Camera | KCM5211-12B-E-00112 | 228.5.6.1
172.16.26.32 | 00:0F:7C:07:26:B2 | A1D-311-V5.08.06-AC | Megapixel IP Camera | KCM5511-11G-E-00007 | 228.5.6.1
172.16.26.196 | 00:0F:7C:07:BB:B0 | A1D-311-V5.10.02-AC | Megapixel IP Camera | KCM5311-11L-E-00003 | 228.5.6.1
172.16.26.62 | 00:0F:7C:07:BB:B7 | A1D-311-V5.10.02-AC | Megapixel IP Camera | KCM5311-11L-E-00010 | 228.5.6.1
172.16.26.2 | 00:0F:7C:08:E8:B3 | A1D-311-V5.10.02-AC | Megapixel IP Camera | KCM5611-12G-X-00480 | 228.5.6.1
172.16.26.7 | 00:0F:7C:08:88:C7 | A1D-311-V5.10.02-AC | Megapixel IP Dome | KCM7311-12E-X-00188 | 228.5.6.1
172.16.26.85 | 00:0F:7C:09:16:57 | A1D-311-V5.10.02-AC | Hemispheric Camera | KCM7911-12H-X-00466 | 228.5.6.1
172.16.26.39 | 00:0F:7C:0A:05:6C | A1D-311-V5.11.00-AC | Megapixel IP PTZ Camera | KCM8211-13A-X-00016 | 228.5.6.1
172.16.26.192 | 00:0F:7C:0A:A1:7B | A1D-311-V5.10.02-AC | Megapixel IP PTZ Camera | KCM8211-13D-X-00029 | 228.5.6.1
172.16.26.98 | 00:0F:7C:03:0B:2A | A1D-310-V4.12.09-AC | Video Server | TCD2500-09K-X-00290 | 228.5.6.1
Add / Remove Device
Http Port
Add
Remove

You can quickly notice the camera model in the list. Click on the IP address to automatically launch the default browser of the PC with the IP address of the target camera already filled in the address bar of the browser.

### Use the default IP address of the camera

If there is no DHCP server in the given network, the user may have to manually assign the IP addresses to both the PC and the camera to make sure they are in the same network segment.

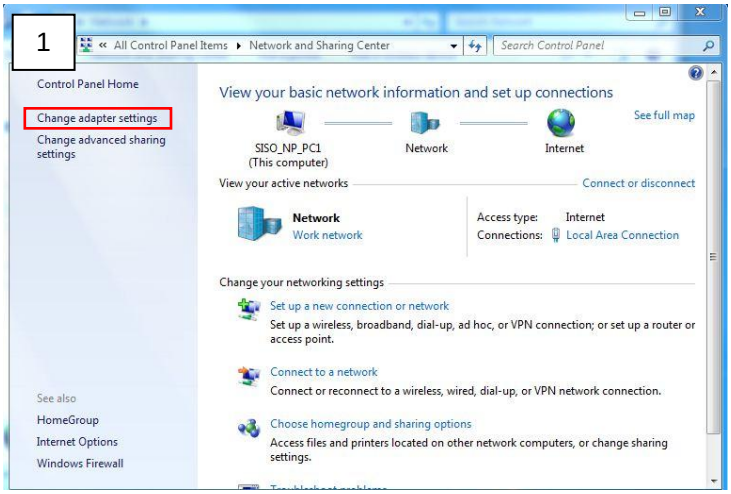
When the camera is plugged into the network and it does not detect any DHCP services, it will automatically assign itself a default IP:

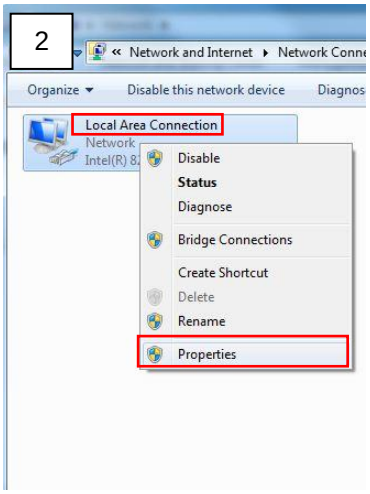
**192.168.0.100**

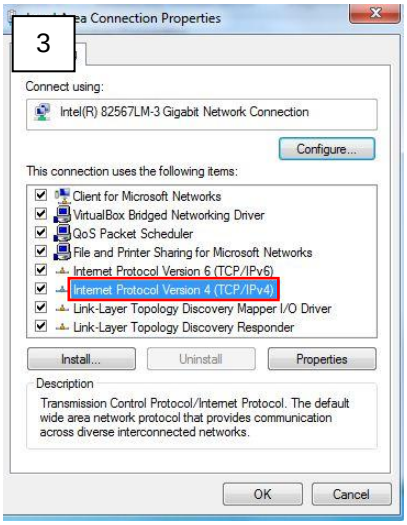
Whereas the default port number would be **80**. In order to access that camera, the IP address of the PC has to be configured to match the network segment of the camera.

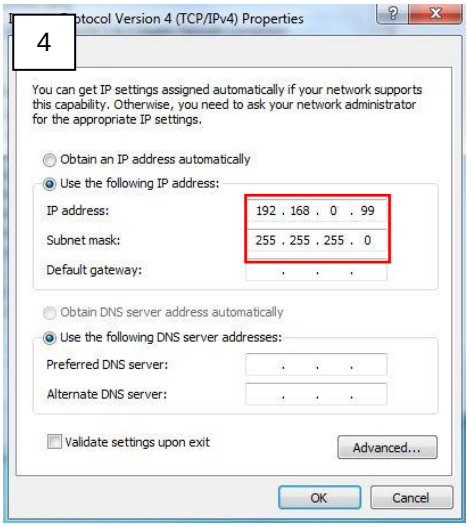
### Manually adjust the IP address of the PC

In the following example, based on Windows 7, we will configure the IP address to **192.168.0.99** and set Subnet Mask to **255.255.255.0** by using the steps below:


1
All Control Panel Items ▸ Network and Sharing Center
Search Control Panel
Control Panel Home
Change adapter settings
Change advanced sharing settings
View your basic network information and set up connections
See full map
SISO_NP_PC1 (This computer)
Network
Internet
View your active networks
Connect or disconnect
Network
Work network
Access type: Internet
Connections: Local Area Connection
Change your networking settings
Set up a new connection or network
Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point.
Connect to a network
Connect or reconnect to a wireless, wired, dial-up, or VPN network connection.
Choose homegroup and sharing options
Access files and printers located on other network computers, or change sharing settings.
See also
HomeGroup
Internet Options
Windows Firewall

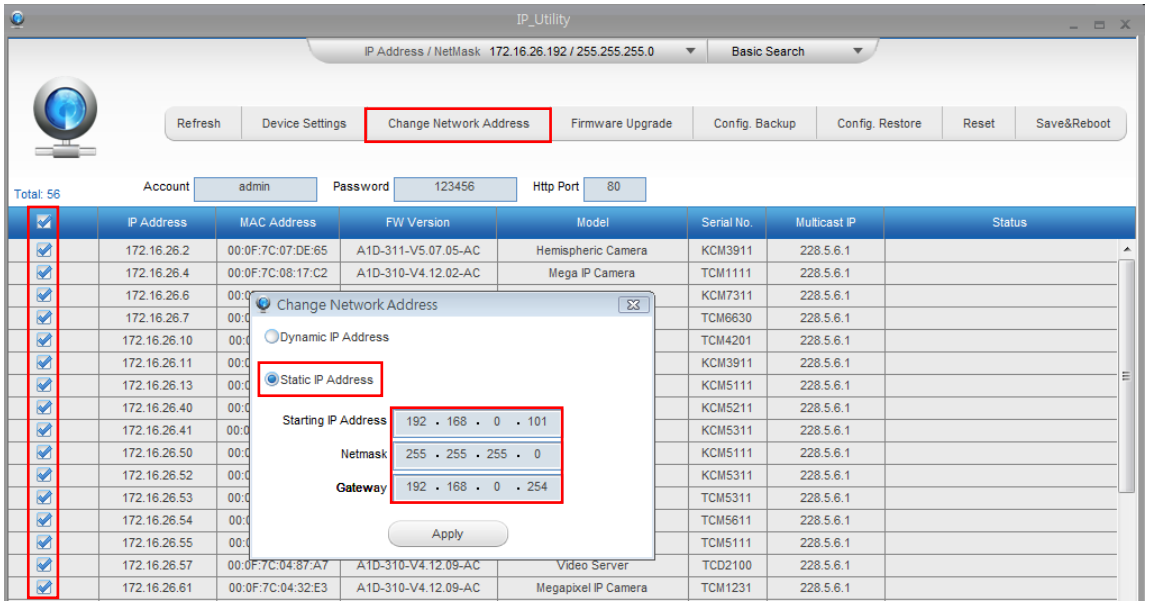




4
otocol Version 4 (TCP/IPv4) Properties
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.
Obtain an IP address automatically
Use the following IP address:
IP address: 192 . 168 . 0 . 99
Subnet mask: 255 . 255 . 255 . 0
Default gateway:
Obtain DNS server address automatically
Use the following DNS server addresses:
Preferred DNS server:
Alternate DNS server:
Validate settings upon exit
Advanced...
OK
Cancel

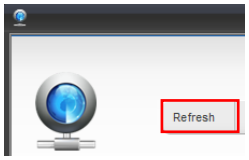
### Manually adjust the IP addresses of multiple cameras

If there are more than one camera to be used in the same local area network and there is no DHCP server to assign unique IP addresses to each of them, all of the cameras would then have the initial IP address of **192.168.0.100**, which is not a proper situation for network devices – all the IP addresses have to be different from each other. The easiest way to assign cameras the IP addresses is by using **IP Utility**:




With the procedure shown above, all the cameras will have unique IP addresses, starting from 192.168.0.101. In case there are 20 cameras selected, the last one of the cameras would have the IP 192.168.0.120.

Later, by pressing the “Refresh” button of the IP Utility, you will be able to see the list of cameras with their new IP addresses.




Please note that it is also possible to change the IP addresses manually by using the Web browser. In such case, please plug in only one camera at a time, and change its IP address by using the Web browser before plugging in the next one. This way, the Web browser will not be confused about two devices having the same IP address at the same time.

# Access the Camera

Now that the camera and the PC both have their unique IP addresses and are under the same network segment, you can use **Microsoft Internet Explorer** on the PC to access the camera.

**Note:** Only Microsoft Internet Explorer is supported by the camera at the time of writing this documentation. Please refer to our website (www.acti.com) for future upgrades.

Internet Explorer supports the following functionalities:

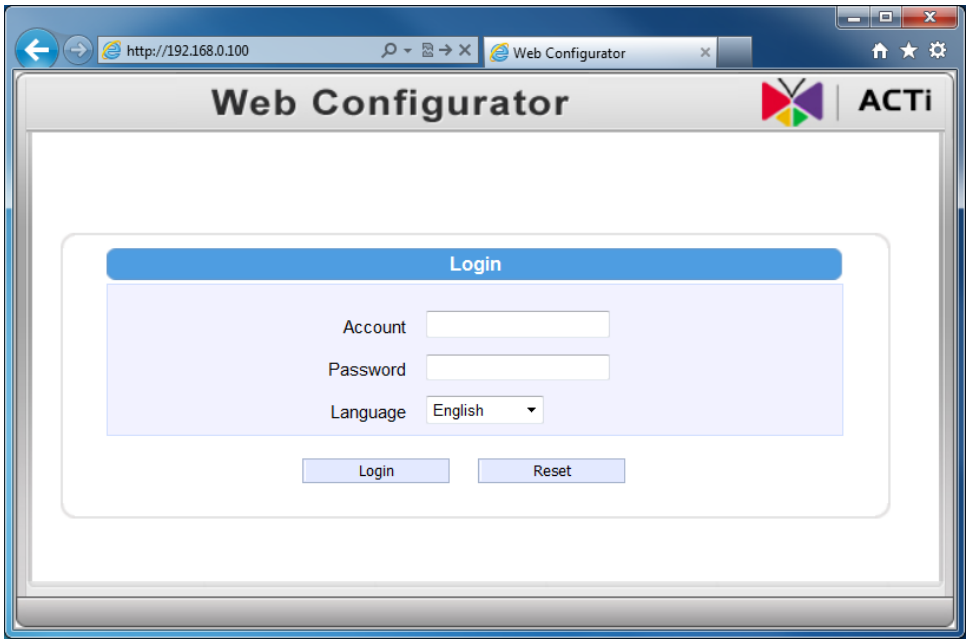
| Functionality | Internet Explorer |
|---|---|
| Live Video | Yes |
| Live Video Area Resizable | Yes |
| PTZ Control | Yes |
| Capture the snapshot | Yes |
| Video overlay based configuration<br>(Motion Detection regions, Privacy Mask regions) | Yes |
| All the other configurations | Yes |

The ActiveX control for video stream management will be downloaded from the camera directly – the user has to accept the use of such control when prompted so. No other third party utilities are required to be installed in such case.

Assuming that the camera's IP address is **192.168.0.100**, you can access it by opening the Web browser and typing the following address into the Web browser's address bar:

**http://192.168.0.100**

Upon successful connection to the camera, the user interface called **Web Configurator** would appear together with the login page. The HTTP port number was not added behind the IP address since the default HTTP port of the camera is 80, which can be omitted from the address for convenience.




Before logging in, you need to know the factory default Account and Password of the camera.

Account: **Admin**

Password: **123456**

For further operations, please refer to the **Firmware User Manual**.